

Tech Tip Tuesday—March 8, 2022

Will you be at our User's Meeting in Las Vegas?

As previously announced, Livery Coach will be exhibiting at the CD/NLA Show in Las Vegas on March 27-30. In conjunction with the show, we will be having our user meeting on Sunday (March 27th) at **4:15pm in Versailles 3/4**. This meeting is open to all Livery Coach clients, and we encourage you to attend, but we need a headcount.

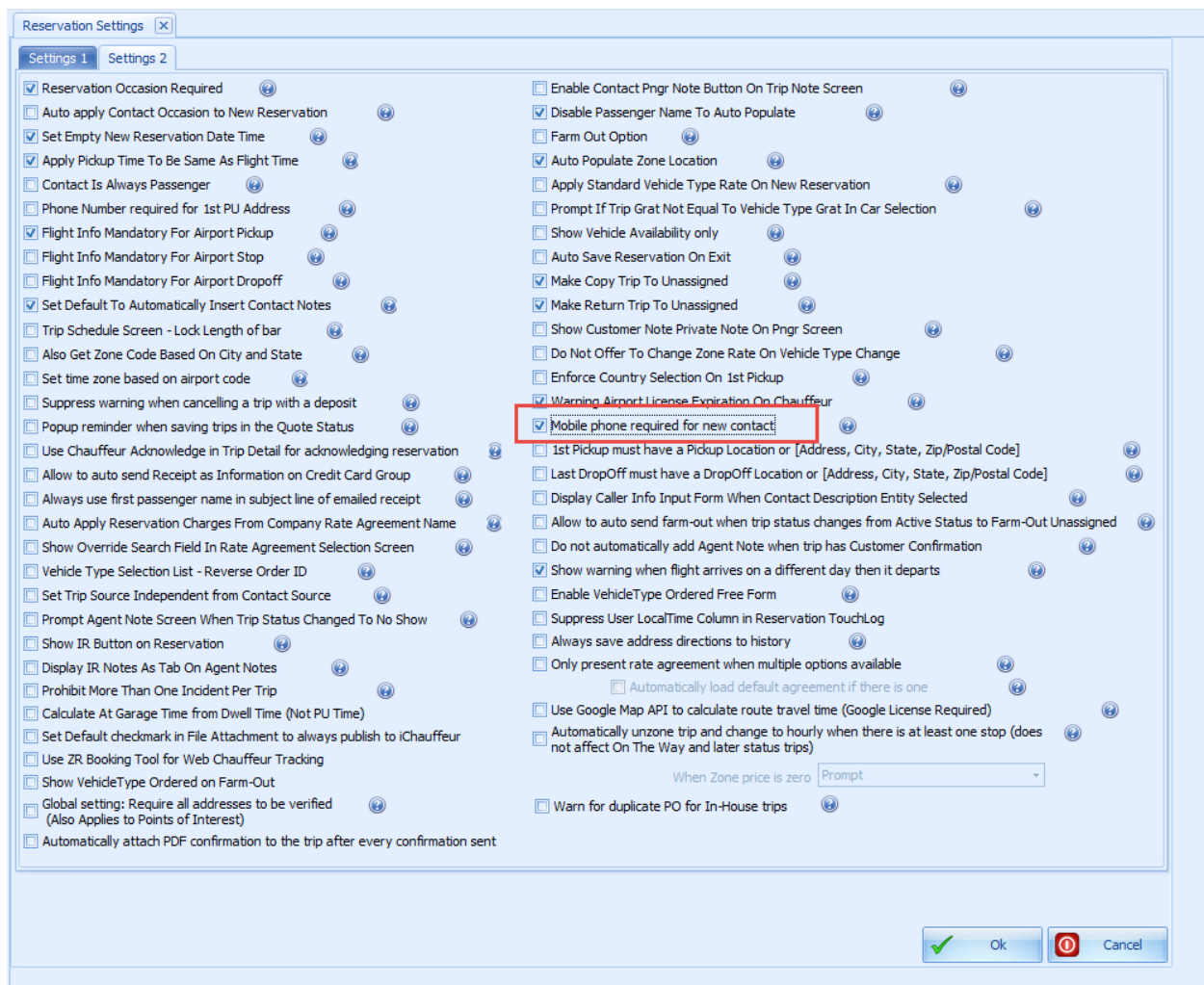
For all of you who have already let us know you are coming, thanks! We look forward to seeing you. If you haven't let us know yet, please RSVP with the names of attendees to news@liverycoach.com. Thanks!

A brief clarification about last week's Tech Tip

Last week's Tech Tip discussed the setting for Mobile Phone required for new contact. The screen shot in the tip that showed you where it was, is actually where it's about to be in the next release (we are slowly moving some settings around to more appropriate places so they will be easier to find).

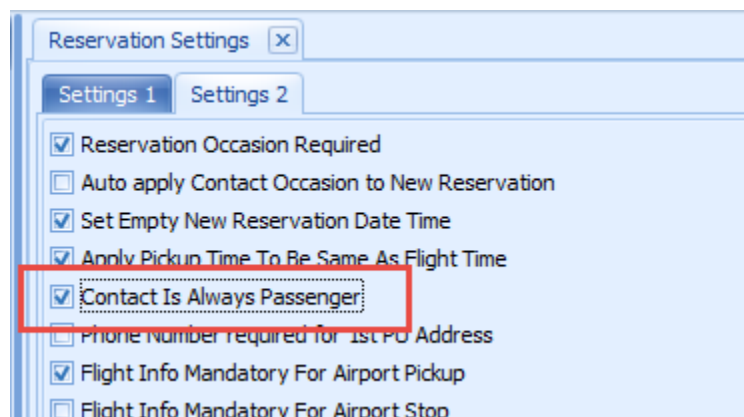
If you go to change the setting, and don't see it, please take a look at Setup->Maintain->System Default Configuration->Reservation Settings (Settings 2 tab), where it's buried in a bunch of reservation settings.

Now you know why it moved, and sorry for any confusion.



Contact is Always Passenger

While we have the Settings 2 tab open, though, it's a good time to talk about another setting: "Contact Is Always Passenger."



When that option is checked, when you begin a new trip and select the contact, every contact will appear to have the Psngr button checked (both existing and new), and every trip will automatically add the contact as the first passenger. You can also tell that this feature is activated because the background color of Psngr is yellow.



Company

VIP Level: None

☒ Psngr ☐ Ag

Primary Address Other Address(es)

If you are booking a trip where the contact will NOT be the passenger, you can either uncheck the button at the start of the trip, or just remove the contact from the passenger list when you get to the passenger screen.

Should you change your mind later about this setting and uncheck it, your contacts will revert to their previous settings. That is, the contacts that had the Psngr button manually checked will still have it checked, and the ones where the system was automatically adding it will not.